

## ABSTRACT

Independent Study Title	The Efficiency of Human Resource Management of Provincial Waterworks Authority, Koh Samui Branch, Surat Thani Province		
Student's Name	Miss. Phatcharawadee Trugtrong		
Degree Sought	Master of Business Administration		
Major	Business Administration		
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The main objectives of this study were to study the level of Human Resources Management, the levels of employees performance and the relationships between Human Resources Management and the employees performance of the Provincial Waterworks Authority, Koh Samui Branch, Surat Thani province. A self-rated questionnaire with reliability 0.973 was applied to collect data from 46 employees of the Provincial Waterworks Authority, Koh Samui Branch. Data were analyzed by applying percentage, mean, standard deviation and Pearson Correlation.

As a result, the study found that the opinions of human resources management on the whole and all aspects were at a high level. When considering each aspect, it found that the evaluation of performance was at the highest opinions level, followed by the selection of employees and the recruitment, the human resource development and the compensation and benefits, respectively. The level performance of the employees on the whole was at a highest level. When considering each aspect, it found that quality of work and the time to work were at the highest level, while costs associated with the work operation and workload were at the high level. Furthermore, the result also revealed that human resource management was related to the performance of employees positively (0.734) with the statistical significant at the 0.001 level. Therefore, the result received has explicitly been able to be applied with the improvement of the recruitment and selection person to work, to design employees of development activities that

correspond to positions to enhance the skills, knowledge of employees, the welfare comprehensive and appropriate, to design criteria for performance evaluation in a fair manner according to the actual work and create incentives for employees to achieve organization goals effectively.



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